

YOUTH VOICES



**A report on what the youth
of South Africa are saying.**

11-15 May 2020

Key Insights of the Week
Deep Dive : Data Costs and Usage



Key Insights Of The Week

“The community is eager to learn, but data-costs form barriers.”

[Simon Ngwenya](#) Yes we will like to learn

[Mabusi Busi](#) Free mode as much we would like to study during this pademicwe don't have data as job seekers

[Tshepiso Mokgotho](#) I tried nothing works without data

[Portia Magxothwa](#) It's need data

“They are thankful for the grants but are frustrated with the grant systems not working / taking long.”

[Kofi Kingston](#) THANK YOU VERY MUCH I JUST APPLIED

[George Ellon](#) I do feel you're frustrations guys, just wait and watch on the 15/May/2020 maybe they'll give you more direction as what to do.

[Tsetsi Fuzile Nkwali](#) This website it's not working

[Katlego Levy So](#) when are they going to respond us?



Young people are still in dire need of income support

The top performing posts this week were all around SASSA Covid-19 Relief Grants and its processes.



Harambee Youth Employment Accelerator

Published by Clarabridge Engage [?] · 12 May at 12:01 ·

New details have been confirmed on how to apply for the R350 SRD Grant and SASSA reopening:

- Only use WhatsApp, USSD or email to apply. Do not go into their offices in person. Application channels are very busy at the moment, so be patient.
- Whatsapp number changes to 0820 468 553 (no longer the DoH number). USSD is *134*7737#. Email still the same at srd@sassa.gov.za
- Community workers will be deployed to help people who don't have access to technology to apply
- Applica... [See more](#)

CORONAVIRUS UPDATE

HOW TO APPLY FOR COVID-19 R350 SOCIAL RELIEF GRANT

1	Who can apply?	2	What you need?	3	Apply via...
	<ul style="list-style-type: none">• Unemployed person• Over 18 years old• Not receiving social grants, UIF OR NSFAS stipend	<ul style="list-style-type: none">• ID document• Banking details• Cell number• Proof of residence		<ul style="list-style-type: none"> Send messages to 082 046 8553 USSD Code: *134*7737# Email: srd@sassa.gov.za	

Payments will be made through direct deposits into bank accounts or a money transfer to a mobile phone.

Do not give your banking details to anyone when you apply to avoid scams. SASSA will request this only after your application has been approved.



Data is incredibly expensive and we need it to find work, learn online and connect

What the community said:

I used to pay R605 unlimited wifi I cannot afford to pay due to lockdown as I cannot do my piece jobs and atleast R150 it doesn't last me a month

I haven't cause is too expensive and as a jobseeker we need it

i have not bought data recently its very expensive

Haven't bought data this months.but normally i buy 1g vodacom at R12 the one that starts at 23:00 until 05:00.it only lasts for 7days though 😞

It's too expensive i use when it's necessary...

Too expensive.....I'm unemployed

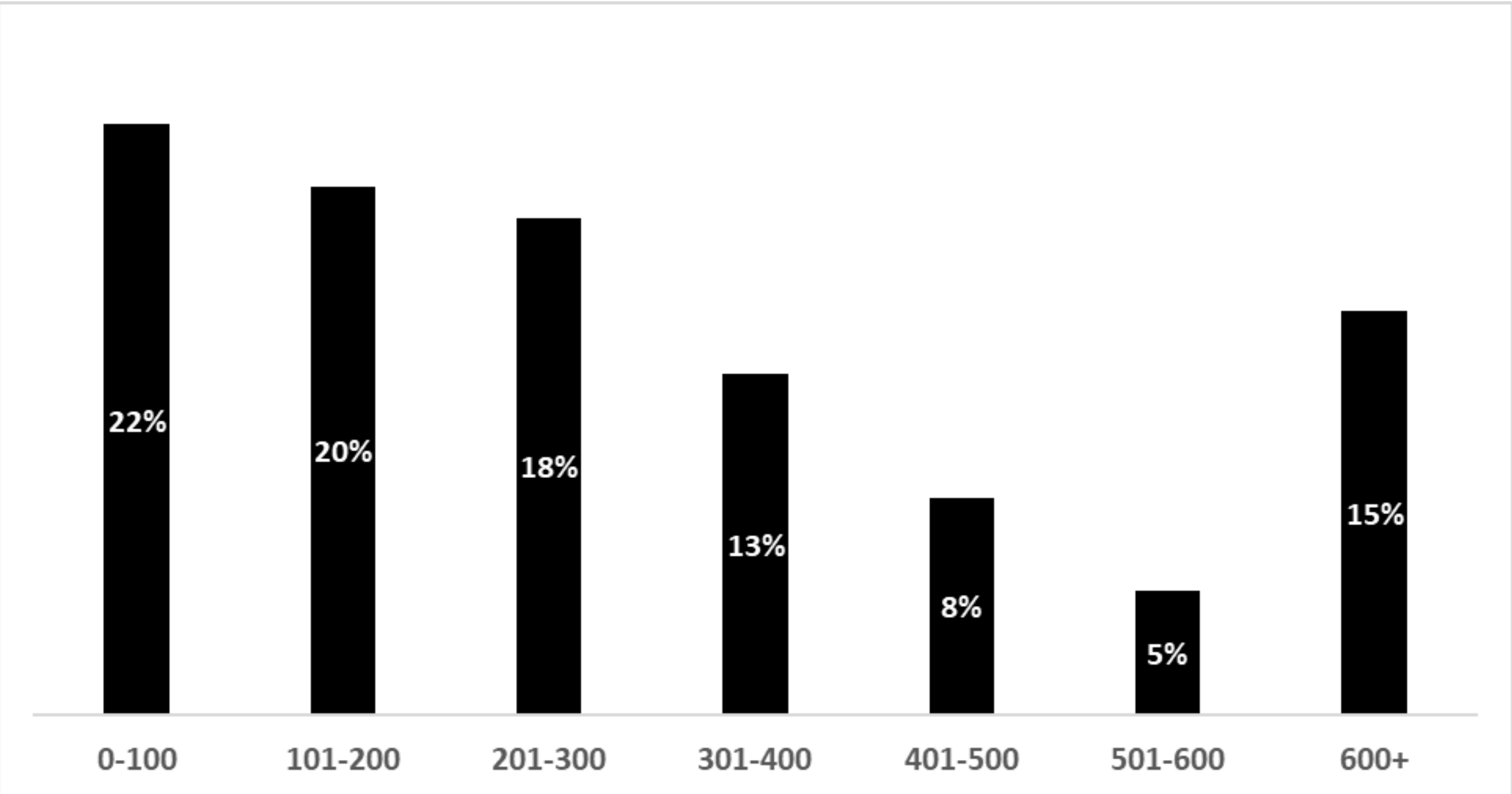
I haven't bought data in a while now because i have no money for it but i have a whole list of things i have to do with it, to add on that I've got emergency data debt 😞...Talk about not so nice life problems



“Data is incredibly expensive and we need it to find work, learn online and connect

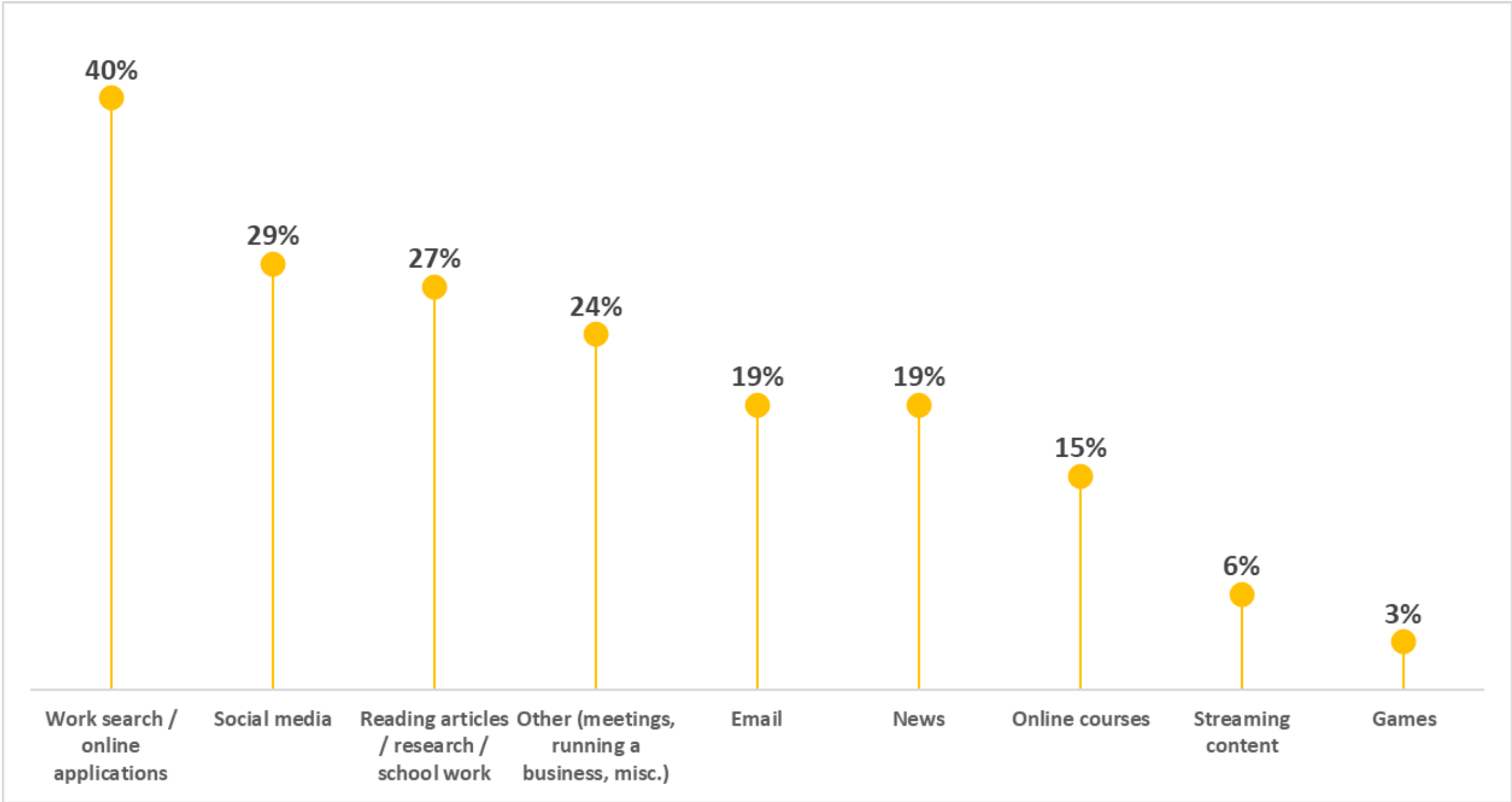


Average spend = R360 pm | (this is skewed by some high rollers)



Sample Size : 87

Where the community uses data:



Sample Size : 115



The cost of data, not network connectivity or access to smartphones is the biggest challenge our young people have getting online.

Harambee ran a poll on it's data-free mobi-site where it shares information regarding Lockdown, Coronavirus and Work-Seeking Support

Do you have money for data during the lockdown?

1,235 respondents

44% say they have no data,

46% say they have less money for data than usual

Do you have reliable access to the internet during lockdown?

1,205 respondents

12% said no

Which of the following devices do you have access to?

1,596 respondents

8% do not have access to a smartphone, tablet or laptop